These Ironclad Community Terms of Use ("Community Terms") govern your access to and use of the Ironclad Community ("Community"). By accessing or using the Community, you agree to be bound by these Community Terms in addition to Ironclad's Terms of Service and Privacy Policy.

To ensure a safe, productive, and respectful environment, all Community members must agree to and abide by the Community Terms. If you do not agree, you may not participate in the Community.

1. Purpose of the Community

The Community is a space where Ironclad users can share ideas, ask questions, and exchange knowledge about Ironclad's products and services. The Community is not a customer support channel. For product or account support, please visit <u>Ironclad's support center</u> or contact <u>support@ironcladhg.com</u>.

2. User Conduct

By participating in the Community, you agree to:

- · Treat others with respect and professionalism;
- · Post content relevant to the Community's purpose;
- Ensure your contributions are accurate to the best of your knowledge; and
- · Comply with applicable laws and regulations.

You may not post, share, or engage in any of the following in the Community:

- Do not post anything that is illegal, defamatory, libelous, threatening, harassing, abusive, or obscene. This includes content that promotes violence, discrimination, or hate speech.
- Do not post unsolicited commercial content, advertisements, or "spam." This forum is not for self-promotion or selling products or services.
- Do not share any confidential, proprietary, or non-public information about Ironclad or our users. This includes any personal information about other users without their explicit consent.
- Do not post content that infringes on the copyright, trademark, or other intellectual property rights of others. This includes unauthorized use of images, text, or other materials.
- Do not engage in behavior that disrupts the Community, such as "trolling," flaming, or repeatedly posting the same message.
- Do not impersonate another person, including Ironclad employees, moderators, or other Community members.
- Do not post links to or transmit any viruses, malware, or other malicious code.

3. Content Submission, Ownership, and License

You retain ownership of the content you post. By posting content, you grant Ironclad a worldwide, royalty-free, non-exclusive, perpetual license to use, reproduce, display, and distribute your content for Community purposes. You represent and warrant that you have the necessary rights to post such content.

4. Moderation and Enforcement

Ironclad reserves the right to monitor all content posted in the Community. We may remove any content that we determine, in our sole discretion, to be in violation of these Community Terms or harmful to the Community.

Members may report content or conduct that they believe violates these Community Terms. Ironclad will review such reports and take appropriate action as we deem appropriate. Violations of these Community Terms may result in a warning, temporary suspension, or permanent termination of your access to the Community. We may also, at our discretion, suspend or terminate your associated Ironclad account.

5. Disclaimer of Liability

Content posted by Community members is user-generated and does not represent the views of Ironclad. Ironclad is not responsible for the accuracy, reliability, or legality of user-generated content. Use the Community and information obtained from it at your own risk.

6. Changes to Terms

Ironclad reserves the right to modify these Community Terms at any time. Your continued use of the Community after any such changes constitutes your acceptance of the new terms.

7. Contact Us

If you have any questions about these Community Terms or wish to report a violation, please contact us at support@ironcladhq.com.