

# Digital Services Act

The Digital Services Act (“DSA”) went into effect in February 2024. Ironclad is subject to the DSA as a hosting service because we store information provided by our customers that use the Ironclad platform.

Ironclad’s [Terms of Service](#) explain the restrictions on the use of Ironclad’s platform. Ironclad monitors compliance with the Terms of Service. Users of Ironclad’s platform may reach out to [privacy@ironcladhq.com](mailto:privacy@ironcladhq.com) if the user believes any content on the platform is illegal.

To date, Ironclad has not received any content removal orders or notices of illegal content from third parties. Upon receipt of the foregoing, Ironclad will update this page accordingly and add a transparency report to [security.ironcladapp.com](https://security.ironcladapp.com).

Ironclad’s privacy team ([privacy@ironcladhq.com](mailto:privacy@ironcladhq.com)) serves as the point of contact for communications with government authorities.

# Export Control & Economic Sanctions

In order to comply with US export control and economic sanctions laws and regulations, Ironclad does not support user access to Ironclad’s application from the following countries: Cuba, Iran, North Korea, Ukraine, and Syria. More information about US export control and economic sanctions laws and regulations can be found at:

[US Department of Commerce’s Bureau of Industry and Security](#)

[US Treasury Department’s Office of Foreign Assets Control](#)

# Cybersecurity and Firewall Factors

Access to Ironclad’s platform has also been restricted in Russia to address latency issues caused by a high volume of spam-related traffic. We will whitelist IP addresses in Russia so that they can access the application upon request.

Though Ironclad has not blocked access to our platform in China, the platform generally cannot be accessed due to government firewalls.