

Clickwrap Quick Start Lite Implementation Package

Customer will receive guided Implementation Services from an Ironclad Implementation Consultant over a series of up to three (3) sessions. The anticipated duration of the Implementation Services shall be forty-five (45) days. Ironclad's total hours commitment to this Service will not exceed 6 hours. Customer's access to this package will expire 60 days after the Kick Off & Scoping Meeting Date. The date of the Kickoff Meeting shall occur within thirty (30) days of the relevant Order Form's effective date. All Implementation Services will be delivered remotely via videoconferencing or via email and in English.

During the Deployment Term, Ironclad will perform the following **Implementation Services**:

A. Pre-Kickoff Meeting Preparation

- Prior to the commencement of the Kickoff Meeting (defined below), Customer will be prepared to discuss with Ironclad all current and complete copies of the following Customer information relevant to Customer's use-case: (i) Customer's contracts that will be used in Embedded Clickwrap use-case; (ii) Desired location(s) of Embedded Clickwrap, and the style by which the contract(s) will be shown to Signers; and (iii) Method of displaying Clickwrap and capturing agreed events.
- Customer will have a dedicated team to work on this project including a technical developer lead responsible for reviewing Developer Documentation and implementing the clickwrap solution in Customer's desired environments and a Legal/Legal Operations lead responsible for i) determining the contracts to include and the style by which they are displayed and ii) uploading them into the Ironclad Clickwrap platform.

B. Kickoff & Scoping Meeting

- Ironclad will conduct an initial meeting (the "Kickoff & Scoping Meeting") which will include an introduction to Ironclad and Ironclad personnel, an overview of the Implementation Services and the Deployment timeline, and a review of key questions regarding the project requirements to scope out Customer's use-cases.
- Ironclad will provide relevant Developer Documentation and resources to Customer pertaining to their use-case.

C. Implementation Check-In

- The Parties will conduct another session to discuss technical implementation and testing progress.
- Customer Development team will come prepared with any questions or issues that surfaced during implementation and testing.

D. Platform Training & Final Review Session

- The Parties will conduct another session where Implementation Consultant guides Customer through the Ironclad Clickwrap platform and provides training resources so Customer understands how to create and maintain use-cases.
- Ironclad will review the Launch Preparation Worksheet in the Deployment Guide with Customer to ensure they understand the requirements for launching initial use cases.

Ironclad Responsibilities

- Coach Customer Project Manager to deploy and maintain their instance of Ironclad Clickwrap for agreed upon use-case. Specifically, Ironclad personnel will provide best practices and relevant Ironclad Clickwrap Developer Documentation for Customer's use-case
- Provide admin training to the Customer on the Ironclad Clickwrap platform so that they can manage the independent design, build, and maintenance of future Clickwrap use-cases

Customer Responsibilities and Implementation Assumptions

- Publish finalized contract templates and Groups in Ironclad Clickwrap

- Integrate Clickwrap in relevant environments with desired display and acceptance methods
- Allocate a dedicated project manager and provide timely access to necessary subject matter experts and technical personnel (e.g. software developer to review API documentation and deploy code to production)
- Complete all outlined deliverables in a timely manner in accordance with the jointly agreed upon project timeline
- Understand that all decisions for ongoing maintenance and updates of completed use-cases during the Deployment Term and following the Deployment Expiration Date, will be the responsibility of, and made by, Customer

The following services are out of scope: (1) custom implementation resources leveraging server-side APIs; (2) development of custom reports, visualizations, or dashboards, (3) consulting services related to Ironclad's Public API or Developer Platform, 4) creating or updating contract templates, 5) adding or updating code in customer's environment.