

Clickwrap Developer Guidance Package

Customer will receive guided onboarding from an Ironclad Implementation Consultant over a series of up to ten (10) collaborative configuration sessions and offline Customer exercises to:

- Guide Customer through the collaborative configuration of complex Clickwrap use-cases, such as dynamic contract setup (e.g. multi-language), guidance on API documentation, dynamic document generation strategy, and web development architecture best practices.
- Train Customer on Ironclad Clickwrap so that they can manage the independent design, build, and maintenance of future Clickwrap use-cases..
- Provide adoption and rollout best practices, standard launch training collateral and leverage a train-the-trainer approach for ongoing success.
- Customer responsibilities will include: (1) installing JavaScript snippet in relevant environments; (2) providing finalized contract templates and proposes business process; (3) allocating a dedicated program manager; (4) providing timely access to necessary subject matter experts and technical personnel (e.g. software developer to review API documentation and deploy code to production); and (5) completing all outlined deliverables in a timely manner in accordance with the jointly agreed upon project timeline.

Ironclad's total hours commitment to this Developer Guidance service will not exceed 35 hours. Customer's access to this package will expire 120 days after the kickoff call. The date of the Kickoff Meeting shall occur within thirty (30) days of the relevant Order Form's effective date.